

How can I get involved?

Volunteers apply by contacting the
Volunteers' Support Worker at
Migrant Settlement Services:

(07) 4041 7699

elise@centacarecairns.org

Or Fax your details to MSS and the
Volunteers' Support Worker will call
to arrange a time to meet.

Name:

Phone:

Mobile:

Email:



Level 1, 68 Abbott St
PO Box 201, Cairns

Ph. 07 4041 7699
Fax. 07 4041 7655



Refugee Support Volunteers



Empowering individuals
and families towards
independence.

What volunteering with MSS is about:

Volunteers provide ongoing practical assistance to new and recently arrived refugees with the aim of empowering them towards independence.

What is expected of a volunteer?

A volunteer with MSS is someone who has a commitment to social justice, well developed communication skills, is keen to learn about the challenges faced by refugees and migrants and has a strong commitment to working in a culturally appropriate manner.

MSS involves volunteers in order to:

- Extend and enhance the support provided to refugee clients.

Volunteers should be able to give a minimum 6 month commitment, volunteering a minimum of 4 hours a fortnight.



What is the selection process?

- Blue card eligibility
- An interview and 2 reference checks
- Attendance at Volunteer induction training

The volunteer role:

In order to empower clients, volunteers assist with a range of tasks including; teaching clients how to access public transport, assistance with shopping and product identification, household or tenancy education and home work assistance.



What do volunteers get out of it?

"It has been amazing watching clients grow in confidence in their new surroundings.."

"This has been a really rewarding experience and one that I would recommend to others considering it.."

"What I have learnt most is the refugee experience once they arrived here and the challenges they face in an alien world"

(Volunteers 2006)