



Migrant Employment Services

MES assists migrants into employment and training and may be able to assist with:

- Career Information
- Job Search Skills Training
- Resume Preparation & Job Applications
- Accessing Employment Services
Accessing Training and English Language Courses
- Overseas Qualification Assessment Information
- Computer and Internet Access

Refugee and Humanitarian Entrant Settlement (IHSS)

MSS also provides intensive initial settlement assistance to people who have entered Australia as refugees or special humanitarian entrants. IHSS also provides support to individuals, agencies and community networks assisting refugees.

Volunteering at Migrant Settlement Services

Migrant Settlement Services employs volunteers in various roles including client support and English language tutoring. Please contact us if you would like more information regarding these rewarding roles.



**Level 1, Suite 21, Virginia House
68 Abbott St, Cairns
PO Box 201, Cairns QLD 4870
Ph: 07 4041 7699
Fax: 07 4041 7655**

Email:

migrantservices@centacarecairns.org

Web: www.migrantservices.org

Other Centacare Services:

- **Relationship Education**
- **Choices PSP**
- **Pregnancy Support**
- **Seasons for Growth**
- **Emergency Relief**

Located at: 195 Abbott St, Cairns
Ph: 4044 0130 Fax: 4031 2839

- **Mental Health Resource Service**
Ph: 4051 9622 Fax: 4051 9667

- **Youth Support Coordination Program**
Ph: 4051 6999 Fax: 4051 6959

- **Cairns Youth Mentoring Scheme**
Ph: 4041 5844 Fax: 40519667

- **Centacare Employment**
Ph: 4052 8000 Fax: 4031 6357



*Helping Migrants Make
Australia Home*

- Individual and Family Settlement Services
- Community Development and Advocacy
- Migrant Employment Services
- Refugee and Humanitarian Entrant Settlement

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Migrant Settlement Services

MSS is a service of Centacare Cairns.

We provide free services for individuals, families and migrant communities in Cairns and the surrounding regions.

Our aim is to encourage and facilitate migrants' full participation in all aspects of community life. Our priorities are newly arrived individuals and families, refugees and humanitarian entrants, migrant communities and small and emerging migrant groups.

We help with settlement issues, community development projects, employment and facilitating participation in cultural events.

Our services are facilitated through a number of programs.

Please advise us if you require an interpreter to access our services

Migrant Settlement Services receives its core funding from the Department of Immigration and Multicultural Affairs. Additional program funding is provided by the Department of Employment and Training and Multicultural Affairs Queensland.



Individual and Family Settlement Services

MSS provides services to migrants primarily from non-English speaking backgrounds who are settling in Australia permanently on family or humanitarian visas. We also assist the families of skilled visa holders from non-English speaking backgrounds. **Services are available in Cairns, Atherton, Mareeba, Innisfail, Mossman and Port Douglas.**

Contact our Settlement Workers for...

- Information about settling in Australia, local services, including housing, Medicare and Centrelink
- Referral to appropriate services
- Assistance with official documentation.
- Counselling, mediation and advocacy services
- Consultation on access and equity issues
- Access to English classes, interpreting and translating services



Community Development and Advocacy

Our Community Development and Advocacy services assist migrant groups to identify community needs; access resources, information and training; develop collective solutions; and advocate on behalf of communities.

Contact our Community Development workers for...

- Information on sources of funding and training
- Training, workshops and community programs
- Support with planning, incorporation and management of community groups
- Developing links between migrant groups and service providers
- Information on MAGIC, the Multicultural Advocacy Group in Cairns, working to advocate for better outcomes for people from Culturally and linguistically diverse backgrounds